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## Message: RE: website

## RE: website

From Kraft, Emily Date Friday, February 10, 2017 2:24 PM

To Koerner-Bean, Connie

Cc

I'm definitely starting to get a clearer picture. If Kyle is responsible for the funding piece but not the oversight of client services being provided, is there any reason he needs access to the system to view client and service records?

The system isn't currently set up to allow for two "contractor" level IDs for one organization, and right now, that "contractor" level access is given to Kyle. If I put you at the "subcontractor" level access, you would be able to see all the CCSOMO client level data, but no client data from WKO. However, it sounds to me like that may not give you access to all the data you will need.

-----Original Message-----

From: Connie Koerner-Bean [mailto:ckbean@ccsomo.org]

Sent: Friday, February 10, 2017 2:14 PM

To: Kraft, Emily Subject: RE: website

I will go into their paper charts and make sure everything is in place and that they are compliant with all A2A regulations. The only records I envision needing would be the number of clients and visits/services they are making. Kyle will take care of the funding piece. Does that help?

Connie Koerner-Bean, RN, LMSW Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701 PH: (573) 335-0134 FAX: (573) 335-0343 www.ccsomo.org

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----Original Message-----

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Friday, February 10, 2017 2:08 PM

To: Koerner-Bean, Connie Subject: RE: website

Can you describe what you mean by "chart audits"?

----Original Message-----

From: Connie Koerner-Bean [mailto:ckbean@ccsomo.org]

Sent: Friday, February 10, 2017 2:06 PM

To: Kraft, Fmily Subject: RE: website

I will be overseeing WKO as subcontractors, doing their chart audits but not direct supervision.

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-----Original Message-----

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Friday, February 10, 2017 1:16 PM To: Koerner-Bean, Connie

Subject: RE: website

Hi Connie - One more quick question... Do you just oversee case managers at CCSOMO? Or do you also oversee the case managers at WKO?

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From: Connie Koerner-Bean [ $\underline{mailto:ckbean@ccsomo.org}$ ]

Sent: Friday, February 10, 2017 11:31 AM

To: Kraft, Emily Subject: Re: website

thank you

Connie Koerner-Bean, RN, LMSW Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701 PH: (573) 335-0134 FAX: (573) 335-0343

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On Fri, Feb 10, 2017 at 11:09 AM, Kraft, Emily mailto:Emily.Kraft@oa.mo.gov>> wrote: Hi Connie - I will work with ITSD to get your access level changed.

From: Connie Koerner-Bean

[mailto:ckbean@ccsomo.org<mailto:ckbean@ccsomo.org>]

Sent: Thursday, February 09, 2017 7:02 PM

To: Kraft, Emily Subject: Re: website

Case managers do their own data entry and I oversee it. How do I go about getting a higher oversite level?

On Thu, Feb 9, 2017 at 4:12 PM Kraft, Emily mailto:Emily.Kraft@oa.mo.gov><mailto:Emily.Kraft@oa.mo.gov>>>

wrote:

It looks like you were set up with employee-level access. At the employee level, you are only able to see clients assigned to you, and it appears that you do not have any assigned to you at this time.

As program manager, do you do all the data entry for your case managers or do they do their own data entry?

From: Connie Koerner-Bean

[mailto:ckbean@ccsomo.org<mailto:ckbean@ccsomo.org><mailto:ckbean@ccsomo.org>>]
Sent: Thursday, February 09, 2017 4:07 PM

To: Kraft, Emily Subject: Re: website

FAX: (573) 335-0343

[Inline image 1]

When I hit "Select" I get the word "select" and no clients.

Connie Koerner-Bean, RN, LMSW Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701 PH: (573) 335-0134

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On Thu, Feb 9, 2017 at 3:35 PM, Kraft, Emily

mailto:Emily.Kraft@oa.mo.gov><mailto:Emily.Kraft@oa.mo.qov>><mailto:Emily.Kraft@oa.mo.qov>>>>

wrote:

Hi Connie – Can you show me screenshots of what you're doing/seeing?

From: Connie Koerner-Bean

[mailto:ckbean@ccsomo.org<mailto:ckbean@ccsomo.org><mailto:ckbean@ccsomo.org><mailto:ckbean@ccsomo.org>>>]

Sent: Thursday, February 09, 2017 3:33 PM

To: Kraft, Emily Subject: website

Hi again, Emily, I am in the new website and cannot see any clients or reports. I am the Program Manager for A2A and I think I should be able to pull up those we currently have enrolled. Can you help me with this?

Connie Koerner-Bean, RN, LMSW

Regional Supervisor

Catholic Charities of Southern Missouri

937 Broadway, Suite 304

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